



### MANUFACTURER'S LIMITED WARRANTY

Company warrants that its floor covering shall be free from defects in workmanship and material for a period as below from the date of installation if installed for commercial or any other use. If any floor coverings are defective in workmanship or material and covered by this Limited Warranty. Company shall, at its sole option, either refunds the purchase price or supply, at its expense, such materials as, in Company's sole judgement, is necessary to replace any defective floor covering. This Limited Warranty does not cover the cost of labor required to replace any flooring. This Limited Warranty is subject to the following conditions: (i) the floor covering must have been installed and maintained in accordance with Company's instructions in an area for which Company has specified as suitable for use; (ii) the defect must not have been caused by excessive moisture, extremes of temperature, chemical reaction, corrosion, or from any abuse or abnormal usage; (iii) any claim must be brought to Company's attention, in writing, within the stated period; and (iv) Company must be given the opportunity to inspect the installation and investigate the claim.

THE LIMITED WARRANTY IS SET FORTH HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (INCLUDING SLIP RESISTANCE, FIRE RESISTANCE OR ANY OTHER SAFETY FACTORS NOT SET FORTH IN COMPANIE'S SPECIFICATIONS) AND ALL SUCH WARRANTIES AREHEREBY DISCLAIMED AND EXCLUDED BY COMPANY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF:

The following are not covered by this limited warranty:

- Dissatisfaction or damage due to improper installation or maintenance
- Damage caused by fire or burns, intentional abuse, flooding, construction or installation
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects.
- Surface scratches or scuffing
- Changes in color or sheen from exposure to sunlight or due to use of rubber backed mats
- Exterior applications
- Minor Shading, color or texture differences between samples or printed color photographs or illustrations and delivered product
- This limited warranty is void if, prior to installation, this flooring is not acclimated to room Temperature (btw 18 and 25) at job site btw 24 and 48 hours and, if post-installation, such flooring is not continuously maintained at such temperature.

### Warranty Periods

Pro-Viva Series	Wear layer 0.1mm	0.3mm	0.5mm	0.7mm
Commercial use	1 year	3 years	7 years	10 years
Residential use	3 years	5 years	10 years	15 years

(The periods can be various from different conditions)

**\*Note:** Profloorz represents the manufacturer of Vinyl floors to execute the warranty as proposed by the manufacturer. The responsibility for the product performance is solely of the manufacture and is subject to adherence to installation guidelines and suitability to application area.

**PROFLOORZ INTERNATIONAL PTE LTD**

521 YISHUN INDUSTRIAL PARK A, SINGAPORE 768738  
TEL: +65 64817160 FAX: + 6563254840 Email : [Sales@profloorz.asia](mailto:Sales@profloorz.asia) Regn No. : 201219997W